

# Cool Site Outage

Nov 19 2025, 12:45AM NZDT

What happened?

At around 12:45 am Cloudflare begun experiencing a global network issue that affected several services that Cool Site relies on. This caused our websites to be temporarily unavailable.

Impact:

- Users may have seen sites not loading or showing errors
- Some content may have been unavailable

Resolution:

The issue was caused by an external service. When Cloudflare resumed normal operations Cool Site services also resumed normal operations.

Additional Notes:

We monitor our services very closely and are reviewing measures to improve visibility and resilience for future incidents. No data was lost.

You might want to [view more technical information](#)

Cool Site Post Mortems

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